TYLER POLICE DEPARTMENT GENERAL ORDER: 25.100



DISTRIBUTION AND ALLOCATION OF PERSONNEL

EFFECTIVE DATE: 09-01-1993

REVISED DATE: 02-26-2019



CALEA STANDARDS: 21.2.3; 21.2.4

25.101 STAFF TABLE - [CALEA Standard: 21.2.3]

- A. It is the policy of the Tyler Police Department to maintain an up-to-date staffing table, which provides the following information:
 - 1. Total personnel strength as authorized by the City Council of the City of Tyler, Texas.
 - 2. The number of personnel by rank or job title within each Division.
 - 3. The table will include the following categories of personnel:
 - a. Sworn officers.
 - b. Sworn supervisors.
 - c. Probationary officers.
 - d. Non-sworn employees.
- B. The Support Services Division Commander / Assistant Chief of Police will be responsible for the custody and maintenance of the staffing table.

25.102 WORKLOAD ASSESSMENTS - [CALEA Standard: 21.2.3; 21.2.4]

- A. The allocation of personnel for the Tyler Police Department will be made in the best interest of the organization. To guarantee the Department provides the most efficient and effective service to the community, while maintaining the highest quality service possible, personnel will be allocated according to the needs of the Department. The following factors will be considered when assessing the workload for a particular area:
 - 1. The type and number of tasks to be performed by a work area during specified time periods or shifts.

- 2. The complexity of a task to be completed.
- 3. The time required to perform a particular task.
- 4. Calculation of percent of time on the average that should be available to handle incidents/tasks during a specified period.
- 5. Time lost through days off, holidays, and other leaves compared to the total time required for each assignment.
- 6. The proximity of the various locations to be contacted in order to complete a particular task.
- B. The Allocation and Distribution of personnel will be assessed periodically. The assessments detailed below will utilize data from the Department's computer system to ensure the most efficient distribution of departmental personnel and workload.

1. Annual

- a. Each Asst. Chief / Division Commander will submit a workload review of the units and personnel within their Chain of Command to the Chief of Police.
 - The methodology utilized to conduct the review will be left to the discretion of the Division Commander / Asst. Chief.
- b. The summary appraisals will assess each Division's current staffing requirements and assignment responsibilities, along with any conclusions or recommendations drawn from the review.
- c. Each of the Division summary appraisals are to be completed in conjunctions with budget cycle and prior to the submission of the department's budget to City Counsel.

2. Quadrennial

- a. The Patrol Division Commander / Asst. Chief will complete an extensive personnel allocation and workload distribution study.
 - 1) The assessment will include a calculation of assignment / availability factors for Patrol personnel based on the total potential person days available (the number of personnel multiplied by 365) as compared to the actual personnel available for assignment (potential person days less time lost through days off, leave, training etc.).
 - 2) The methodology utilized to conduct the study will be left to the discretion of the Patrol Division Commander / Asst. Chief.
 - Any conclusions and/or recommendations drawn from the study shall be included with the assessment report.

25.103 DISTRIBUTION OF PATROL DIVISION PERSONNEL - [CALEA Standard: 21.2.3]

The distribution of Patrol officers will be made annually, taking into consideration the following factors:

- An assessment based upon the number of incidents within specific reporting areas and individual beats.
- 2. Geographic and temporal factors:
 - a. Districts will be based upon groups of reporting beats that are specific geographic areas where a Beat Officer has Shift responsibility.
 - b. Workload according to time of occurrence.
 - c. Hourly distribution of incidents and calls for service.
- 3. An annual tabulation of incidents by reporting areas. A map identifying individual reporting areas within the City is maintained by Crime Analysis.

25.104 DISTRIBUTION OF PERSONNEL

Employees allocated to an organizational component shall be distributed in accordance with workload assessments which reflect the needs and responsibilities of the unit / division; being based on the workload factors mandated in General Order 25.102A.

25.105 SPECIALIZED ASSIGNMENTS

- Specialized assignments will be developed as the need exists as determined by the Chief
 of Police.
- B. Specialized assignments shall be kept to a minimum and shall undergo an annual review by the Chief of Police to ensure that the need for the specialized assignment remains valid. Objectives for the special assignment will be empirically stated as a basis for annual evaluation.
 - 1. The review will serve as a formalized evaluation of all special assignments in an effort to avoid overspecialization and to ensure the continued effective operation of agency specialization, and thereby enhance the attainment of the Department's goals and objectives.
 - The annual report submitted to the Chief of Police will include the following information:
 - a. Listing of all specialized assignments under the command of each Division Commander / Asst. Chief.
 - b. A statement of purpose for each listed assignment; and
 - c. The evaluation of the initial problem or condition that required the implementation of the specialized assignment.
- C. Whenever an opening in a specialized assignment exists or is expected to exist in the near future, the opening shall be advertised throughout the Department. The advertisement will include, but not limited to:
 - 1. Posting notices of the assignment on all Department bulletin boards and Visual Information Boards (VIB).
 - Notifying Division Commanders of the opening through office memoranda and/or email.

- 3. Announcement in roll call, staff meeting, etc.
- D. Written announcements of openings in specialized assignments shall also describe the minimum qualifications for the position to be filled and the procedure to apply for the position. Assessment boards shall be conducted in order to select the most qualified candidate for the position.
 - 1. The Chief of Police can elect to forgo an assessment board and select an individual or group for a specialized assignment based on extenuating circumstances or the knowledge, skills, and abilities of the person or group.
- E. Specialized assignments include but are not limited to the following positions:
 - Narcotic Investigator
 - 2. Police Training Officer (PTO)
 - 3. Canine Officer (K-9)
 - 4. Motorcycle Officer
 - 5. Bicycle Officer
 - 6. Special Operations Officer (SWAT)
 - 7. Auto-Theft Task Force Investigator
 - 8. FBI Hybrid Task Force Investigator
 - 9. United States Marshals Service Joint East Texas Fugitive Task Force Officer
 - 10. Accident Investigator
 - 11. Crime Scene Investigator
 - 12. Polygraph Operator
 - 13. Honor Guard Officer
 - Crisis / Hostage Negotiator

25.106 GENERAL ASSIGNMENTS - CIVILIAN PERSONNEL

Positions not requiring law enforcement authority are specified as civilian positions and are staffed accordingly.

- 1. Sworn personnel will not be assigned to positions which do not require law enforcement authority except on Special Order of the Chief of Police.
- 2. Sworn personnel will not to be permanently assigned to civilian positions.

Approved: 03-17-2017

Jimmy Toler Chief of Police