City of Tyler

Important Contacts

Coverage	Company	Phone Number	Website
Medical & Short Term Disability	HealthFirst TPA	866.219.1592	www.hfbenefits.com
Pharmacy Benefit Manager	CerpassRX	844.636.7506	www.cerpassrx.com
Telemedicine	Teladoc	800.835.2362	www.teladoc.com
Flexible Spending Account	Connect Your Care	877.292.4040	www.connectyourcare.com
Dental	Delta Dental	800.521.2651 Plan #18474	www.deltadentalins.com
Vision	Superior Vision	1.866.265.0517 1.888.494.1272 (hearing aid discount)	www.superiorvision.com
Life and Supplemental Life	Securian administered by Ochs	800.392.7295 (Customer Service) Plan #34638 888.658.0193 (Claims)	www.securian.com

You may contact Team Resources with any questions at: 903.531.1100 or at www.cityoftyler.org

Hours of Operation Monday - Friday, 8 a.m. to 5 p.m.